General Terms and Conditions (GTC) – Soul Touch Motion

Version: June 21, 2025

1. Scope of Application

These General Terms and Conditions (GTC) apply to all services offered and performed by Soul Touch Motion, in particular massages and touch therapy sessions. By booking an appointment, clients acknowledge and accept these GTC.

2. Appointments and Cancellations

- Appointments can be made by phone, email, online booking system, or in person.
- Booked appointments are binding.
- Cancellations must be made at least 24 hours before the scheduled appointment. In the event of short-notice cancellations or no-shows, a cancellation fee of 30.- € will be charged.
- In case of late arrival by the client, the treatment time will be reduced accordingly without any right to a price reduction. Full service can only be provided if the client arrives on time.
- If the massage therapist cannot keep the appointment for important reasons, a replacement appointment will be offered.

3. Treatment Procedure and Liability

- The offered treatments consist solely of preventive and relaxing massages and do not constitute medical or therapeutic treatments.
- Clients are informed before the session about the procedure and any possible contraindications.
- The treatment does not replace medical diagnosis or therapy. Clients with existing health issues are advised to consult a physician beforehand.
- Clients are obliged to inform the massage therapist before the session about any health conditions or limitations (e.g., cardiovascular diseases, pregnancy, acute injuries).
- Disclaimer: The massage therapist is not liable for any damages resulting from undisclosed health conditions or from the client’s failure to exercise due care. Clients are responsible for their own health.

4. Payment Terms

- Payment is generally made in cash, via Twint, Revolut, or PayPal immediately after the treatment, unless otherwise agreed.
- In case of delayed payment, we reserve the right to charge reminder fees and take legal action if necessary.

5. Confidentiality and Data Protection

- The massage therapist is bound by confidentiality and treats all personal and health-related information of clients with strict confidentiality.
- Client data is used exclusively for the purpose of providing the service and will not be shared with third parties. Applicable data protection laws are observed.

6. Miscellaneous

- The current price list is part of these GTC and can be viewed on-site.
- If any provision of these GTC is or becomes invalid in whole or in part, the validity of the remaining provisions shall remain unaffected (severability clause).
- The place of jurisdiction for all disputes arising from the contractual relationship is Bern, insofar as legally permissible.
- These GTC may be amended at any time without prior notice. The version valid at the time of booking applies.

7.No Sexual Services Policy

- My services are strictly professional massage treatments. I do not offer any form of sexual services, including but not limited to “happy endings,” erotic massage, sensual massage, sexual touching, sexual favors, or any other sexually motivated requests or actions. Any attempts to solicit such services, make inappropriate comments, or engage in sexual behavior will result in the immediate termination of the session, refusal of future appointments, and may be reported as sexual harassment or sexual assault to the appropriate authorities. By booking an appointment, clients agree to respect professional boundaries at all times.

Soul Touch Motion

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Professional title / Type of business: Wellness Massage Therapist (non-medical)